

PRAVASI BHARATIYA SAHAYTA KENDRA OVERVIEW

In order to provide the required support services to persons desirous of going abroad for employment purposes, the Ministry of External Affairs, Govt. of India has setup a Pravasi Bharatiya Sahayta Kendra (PBSK) as a facilitation centre. The objective of the PBSK is to act as a single window to facilitate and provide support services to workers who intend to go abroad for employment. Through PBSK emigrant/likely emigrant workers can seek required guidance/assistance on issues of concerns/problem areas. The PBSK at present is operating a 24x7 helpline (1800113090) to provide need based information to emigrants and their families through a toll free number. The complaints or grievances received on the helpline are promptly attended to, and feedback provided to the complainant.

<http://www.owrc.in/overview.html>