

मन्जीश ग्रोवर
Manjish Grover
Under Secretary (Public Diplomacy)



विदेश प्रचार और लोक राजनय विभाग
External Publicity & Public Diplomacy Division
Ministry of External Affairs, New Delhi

Q/XPC/551/16/2016

19.09.2016

Ms. Sneha Mary Philip
Trinity Homes, Hosur Road,
Traverekere, 1st Cross, Bangalore
Karnataka - 560030

Subject: Information sought under the Right to Information Act, 2005

Reference is invited to your RTI Application bearing Registration No. MOEAF/R/2016/51099 dated 28.08.2016. Following is the reply of External Publicity & Public Diplomacy (XPD) Division of the Ministry of External Affairs:

External Publicity & Public Diplomacy (XPD) Division of the Ministry handles social media management under the overall supervision of Additional Secretary (XP). Under Secretary (Digital Diplomacy) is the nodal officer for this purpose. The Ministry has its social media presence on Facebook, Twitter, Google+, Youtube, Soundcloud and Flickr.

Apart from XPD Division which is the public and media outreach arm, passport and Consular Services are also available on social media. @CPVIndia, @MEAQuery, @passportsevamea are the key handles for this outreach. The nodal officer for Passport and Consular matters is Additional Secretary (CPV & Overseas India Affairs).

2. In case the Applicant is not satisfied with the above response she may file an appeal with Shri Sugandh Rajaram, Director (PD) and Appellate Authority, Room No. 143, 'A' Wing, Shastri Bhawan, New Delhi within a month of the receipt of this letter.

Manjish Grover
US (PD) & CPIO

Copy to:

1. US (RTI), 2019 JNB, New Delhi

RTI REQUEST DETAILS			
Registration No. :	MOEAF/R/2016/51099	Date of Receipt :	28/08/2016
Type of Receipt :	Online Receipt	Language of Request :	English
Name :	Sneha Mary Philip	Gender :	Female
Address :	Trinity homes, Hosur road , Taverekere, 1st cross, Bangalore, Pin:560030		
State :	Karnataka	Country :	India
Phone No. :	Details not provided	Mobile No. :	Details not provided
Email :	sneha_philip@live.com		
Status(Rural/Urban) :	Urban	Education Status :	
Is Requester Below Poverty Line ? :	No	Citizenship Status	Indian
Amount Paid :	10) (original recipient)	Mode of Payment	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	Request Pertains to :	US (PD)
Information Sought :	Is the ministry currently using any tool like social media (acebook, twitter) to track the progress and concerns of the people. Who is the person in charge of managing the social media platform. If yes, which social media is the ministry using and who is the service provider.		
<div> <input type="button" value="Print"/> <input type="button" value="Save"/> <input type="button" value="Close"/> </div>			