



R F D

Results Framework Document
for
Ministry of Overseas Indians Affairs

(2009-2010)

Section 1: Vision, Mission, Objectives and Functions

Vision

Foster sustainable, symbiotic and strategic engagement between India and Overseas Indians across the economic, social and cultural space that will best serve India as an emerging global power and meet the expectations of the overseas Indian community as a significant constituency across the world.

Mission

Establish a robust and vibrant institutional framework to facilitate and support mutually beneficial networks with and among overseas Indians to maximize the development impact for India and to enable overseas Indians to invest in and benefit from the - economic, social, cultural and above all intellectual and emotional - opportunities in India .

This will be sought to be achieved based on three value propositions:

- Through multi-skilled market driven entities promoted by the Ministry but managed at 'arm's length by knowledge partners from the private sector.
- Enlisting the states as stake-holder partners since overseas Indian related initiatives need to be anchored in the states.
- Stay small, drive policy changes and facilitate activity on ground.

Objectives

- 1 Facilitate sustained interaction of overseas Indians with India and offer them a wide variety of services in economic, social and cultural matters.
- 2 Extend institutional support for individual initiatives and community action to harness the knowledge, skills and investible resources of overseas Indians to supplement the national development efforts.
- 3 Strengthen the bond between India and its diaspora by recognizing and celebrating its success and achievements.
- 4 Transforming management of emigration through appropriate domestic interventions and international cooperation.

Functions

- 1 All matters relating to Overseas Indians comprising Persons of Indian Origin (PIO) and Non-Resident Indians (NRIs) excluding entries specifically allotted to other Departments.
- 2 Promotion of investment by Overseas Indians in India including innovative investments and policy initiatives consistent with the overall Government policies particularly in areas such as exclusive Special Economic Zones (SEZs) for Overseas
- 3 To be represented in the Foreign Investment Promotion Board and the Foreign Investment Implementation Authority.
- 4 To interact with the Investment Commission and to be consulted by the said Commission and to be kept informed of all matters relating to Foreign Direct Investment (FDI) by Overseas Indians.
- 5 All emigration under the Emigration Act, 1983 (31 of 1983) from India to overseas countries and the return of emigrants.

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- 6 Matters relating to Pravasi Bharatiya Divas, Pravasi Bharatiya Samman Awards and Pravasi Bharatiya Kendra.
- 7 Matters relating to programmes in India for overseas Indian Volunteers.
- 8 Setting up and administration of Centres for Overseas Indians' Affairs in countries having major concentration of Overseas Indians in consultation and coordination with the Ministry of External Affairs.
- 9 Policy regarding employment assistance to PIO/NRIs excluding reservations in Government service.
- 10 Collection and dissemination of information concerning admission of NRI/PIO students to various educational, technical and cultural institutions in India wherever discretionary quota for NRI/PIO students exists, in consultation with the Ministry of Human Resource Development and the Ministry of Culture.
- 11 Scholarship to NRI/PIO students for study in India under different schemes in consultation with the Ministry of External
- 12 Development of marketing and communication strategies to ensure strong links between the Overseas Indian community
- 13 Matters relating to NRI/PIO contributions to the Government and parental organizations in consultation with the Department of Economic Affairs.
- 14 Guidance to and Cooperation with the State Governments and coordination with them on matters related to Overseas
- 15 To be represented in the Indian Council of Cultural Relations.
- 16 Establishment of institutions to impart vocational and technical training to meet the requirements of skilled manpower abroad with the concurrence of the Ministry of Labour and Employment.
- 17 External Publicity relating to Overseas Indians' affairs in consultation with the Ministry of External Affairs and in consonance with foreign policy objectives.
- 18 New initiatives for interaction by Overseas Indians with India in the fields such as Trade, Culture, Tourism, Media, Youth Affairs, Health, Education, Science and Technology in consultation with concerned Ministries.
- 19 Exercise of powers conferred by the section 7B(1) of the Citizenship Act, 1955 (57 of 1955).
- 20 Work relating to totalization agreements, protection and welfare of Overseas Indians and exemption from payment of

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

| Column 1 | Column 2 | Column 3 | Column 4 | | Column 5 | Column 6 | | | | |
|---|----------|--|--|--------|----------|-------------------------|------------|------------|------------|------------|
| Objective | Weight | Action | Success Indicator | Unit | Weight | Target / Criteria Value | | | | |
| | | | | | | Excellent | VeryGood | Good | Fair | Poor |
| | | | | | | 100% | 90% | 80% | 70% | 60% |
| 1 Facilitate sustained interaction of overseas Indians with India and offer them a wide variety of services in economic, social and cultural matters. | 20.00 | To organize visits of diaspora youths to India under Know India Programme | Number of diaspora youths covered | Number | 3.000 | 120 | 108 | 96 | 84 | 72 |
| | | Issue of Overseas Citizenship of India (OCI) cards to overseas Indians | Number of cards issued | Number | 7.000 | 200000 | 180000 | 160000 | 140000 | 120000 |
| | | Interaction with Overseas Indians through Pravasi Bhartiya | Number of delegates | Number | 5.000 | 950 | 855 | 810 | 765 | 730 |
| | | Conducting a seminar on property disputes of overseas | Number of participants | Number | 5.000 | 300 | 270 | 240 | 210 | 180 |
| 2 Extend institutional support for individual initiatives and community action to harness the knowledge, skills and investible resources of overseas Indians to supplement the national development | 25.00 | Investment promotion through organizing Investor Meets | Number of Investor meets | Number | 2.000 | 2 | 1 | 0 | 0 | 0 |
| | | Development of Business Networking Platform | Launch | Date | 2.000 | 31/01/2010 | 15/02/2010 | 28/02/2010 | 15/03/2010 | 31/03/2010 |
| | | Invest in India Tool kit for Overseas Indians | Launch | Date | 4.000 | 08/01/2010 | 20/01/2010 | 31/01/2010 | 07/02/2010 | 15/02/2010 |
| | | Operationalization of Global-Indian Network of Knowledge | Going Live | Date | 5.000 | 01/01/2010 | 15/01/2010 | 31/01/2010 | 15/02/2010 | 28/02/2010 |
| | | Operationalization of India Development Foundation for Overseas Indians | Launch | Date | 5.000 | 08/01/2010 | 15/01/2010 | 31/01/2010 | 15/02/2010 | 28/02/2010 |
| | | Development of IDF-OI Portal & Payment Gateway | Launch | Date | 5.000 | 31/03/2010 | 07/04/2010 | 15/04/2010 | 22/04/2010 | 30/04/2010 |
| | | To prepare TOR to assess the impact of the schemes and programs contained in the above | Approval of the TOR | Date | 2.000 | 01/03/2010 | 08/03/2010 | 15/03/2010 | 22/03/2010 | 31/03/2010 |
| 3 Strengthen the bond between India and its diaspora by recognizing and celebrating its success and achievements. | 10.00 | Revision of guidelines of the Pravasi Bhartiya Samman | Issuing revised guidelines | Date | 2.000 | 01/03/2010 | 08/03/2010 | 15/03/2010 | 22/03/2010 | 31/03/2010 |
| | | Construction of Pravasi Bhartiya Kendra (PBK) | Obtaining all necessary Statutory and Regulatory | Date | 8.000 | 01/03/2010 | 08/03/2010 | 15/03/2010 | 22/03/2010 | 31/03/2010 |

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| Column 1 | Column 2 | Column 3 | Column 4 | | Column 5 | Column 6 | | | | | |
|---|----------|--|---|--------|----------|-------------------------|------------|------------|------------|------------|--|
| Objective | Weight | Action | Success Indicator | Unit | Weight | Target / Criteria Value | | | | | |
| | | | | | | Excellent | VeryGood | Good | Fair | Poor | |
| | | | | | | 100% | 90% | 80% | 70% | 60% | |
| | | | Approvals for construction of PBK | | | | | | | | |
| 4 Transforming management of emigration through appropriate domestic interventions and international cooperation. | 40.00 | Enactment of Emigration Management Act, 2010 | Introduction of the Bill in Parliament | Date | 10.000 | 10/03/2010 | 15/03/2010 | 20/03/2010 | 25/03/2010 | 31/03/2010 | |
| | | Implementation of e-Governance in emigration | Approval of Implementing agency | Date | 5.000 | 15/03/2010 | 19/03/2010 | 23/03/2010 | 27/03/2010 | 31/03/2010 | |
| | | Information Manual for emigration to the United Arab | Release of the Manual | Date | 2.000 | 15/03/2010 | 18/03/2010 | 21/03/2010 | 24/03/2010 | 31/03/2010 | |
| | | Setting up an Enforcement cum Monitoring Cell in PGE office | Setting up of the Cell | Date | 2.000 | 01/03/2010 | 08/03/2010 | 15/03/2010 | 22/03/2010 | 31/03/2010 | |
| | | Rating of recruiting agents | Release of ratings | Date | 5.000 | 15/03/2010 | 18/03/2010 | 21/03/2010 | 24/03/2010 | 31/03/2010 | |
| | | Social Audit of offices of Protectors of Emigrants and | Release of Reports | Date | 2.000 | 01/03/2010 | 08/03/2010 | 15/03/2010 | 22/03/2010 | 31/03/2010 | |
| | | Expansion of the activities of the Overseas Workers Resource | Selection of a new service provider for operating the OWRC | Date | 2.000 | 15/03/2010 | 18/03/2010 | 21/03/2010 | 24/03/2010 | 31/03/2010 | |
| | | Setting up a Migrant Resource Center at Hyderabad | Launch of MRC | Date | 2.000 | 01/03/2010 | 08/03/2010 | 15/03/2010 | 22/03/2010 | 31/03/2010 | |
| | | Signing of social security agreements | Number of countries | Number | 5.000 | 4 | 3 | 2 | 1 | 0 | |
| | | Formulation of a Policy on International Migration | Announcement of Policy | Date | 5.000 | 15/03/2010 | 18/03/2010 | 21/03/2010 | 24/03/2010 | 31/03/2010 | |
| * Efficient Functioning of the RFD System | 5.00 | Timely submission of Draft for Approval | Delay in On time submission (from the due date Nov. 29, 2009) | Number | 2.000 | 0.00 | 1.00 | 2.00 | 3.00 | 4.00 | |
| | | Timely submission of Results | Delay in On time submission (from the due date April 30 2010) | Number | 2.000 | 0.00 | 1.00 | 2.00 | 3.00 | 4.00 | |
| | | Finalize a Strategic Plan | Delay in Finalizing the Action Plan to make the | Number | 1.000 | 0.00 | 1.00 | 2.00 | 3.00 | 4.00 | |

* Mandatory Objective(s)

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

| Column 1 | Column 2 | Column 3 | Column 4 | | Column 5 | Column 6 | | | | |
|-----------|----------|----------|---|------|----------|-------------------------|----------|------|------|------|
| Objective | Weight | Action | Success Indicator | Unit | Weight | Target / Criteria Value | | | | |
| | | | | | | Excellent | VeryGood | Good | Fair | Poor |
| | | | | | | 100% | 90% | 80% | 70% | 60% |
| | | | for next 5 years (from due date Feb. 12 2010) | | | | | | | |

* Mandatory Objective(s)

Section 3: Trend Values of the Success Indicators

| Objective | Action | Success Indicator | Unit | Actual Value for FY 07/08 | Actual Value for FY 08/09 | Target Value for FY 09/10 | Projected Value for FY 10/11 | Projected Value for FY 11/12 |
|--|--|-----------------------------------|--------|---------------------------|---------------------------|---------------------------|------------------------------|------------------------------|
| 1 Facilitate sustained interaction of overseas Indians with India and offer them a wide variety of services in economic, social and cultural matters. | To organize visits of diaspora youths to India under Know India Programme | Number of diaspora youths covered | Number | 63 | 89 | 120 | 120 | 120 |
| | Issue of Overseas Citizenship of India (OCI) cards to overseas Indians | Number of cards issued | Number | 118073 | 168378 | 200000 | 210000 | 200000 |
| | Interaction with Overseas Indians through Pravasi | Number of delegates | Number | 650 | 842 | 950 | 975 | 1000 |
| | Conducting a seminar on property disputes of overseas | Number of participants | Number | 0 | 0 | 300 | -- | -- |
| 2 Extend institutional support for individual initiatives and community action to harness the knowledge, skills and investible resources of overseas Indians to supplement the national development efforts. | Investment promotion through organizing Investor Meets | Number of Investor meets | Number | -- | 1 | 1 | 4 | 5 |
| | Development of Business Networking Platform | Launch | Date | -- | -- | 31/01/2010 | -- | -- |
| | Invest in India Tool kit for Overseas Indians | Launch | Date | -- | -- | 08/01/2010 | -- | -- |
| | Operationalization of Global-Indian Network of Knowledge | Going Live | Date | -- | -- | 01/01/2010 | -- | -- |
| | Operationalization of India Development Foundation for Overseas Indians | Launch | Date | -- | -- | 08/01/2010 | -- | -- |
| | Development of IDF-OI Portal & Payment Gateway | Launch | Date | -- | -- | 31/03/2010 | -- | -- |
| | To prepare TOR to assess the impact of the schemes and programs contained in the above six actions | Approval of the TOR | Date | -- | -- | 01/03/2010 | -- | -- |
| 3 Strengthen the bond between India and its diaspora by recognizing and celebrating its success and achievements. | Revision of guidelines of the Pravasi Bhartiya Samman Awards scheme | Issuing revised guidelines | Date | -- | -- | 01/03/2010 | -- | -- |

Section 3: Trend Values of the Success Indicators

| Objective | Action | Success Indicator | Unit | Actual Value for FY 07/08 | Actual Value for FY 08/09 | Target Value for FY 09/10 | Projected Value for FY 10/11 | Projected Value for FY 11/12 |
|---|--|--|--------|---------------------------|---------------------------|---------------------------|------------------------------|------------------------------|
| | Construction of Pravasi Bhartiya Kendra (PBK) | Obtaining all necessary Statutory and Regulatory Approvals for construction of | Date | -- | -- | 01/03/2010 | -- | -- |
| 4 Transforming management of emigration through appropriate domestic interventions and international cooperation. | Enactment of Emigration Management Act, 2010 | Introduction of the Bill in Parliament | Date | -- | -- | 10/03/2010 | -- | -- |
| | Implementation of e-Governance in emigration | Approval of Implementing agency | Date | -- | -- | 15/03/2010 | -- | -- |
| | Information Manual for emigration to the United Arab Emirates | Release of the Manual | Date | -- | -- | 15/03/2010 | -- | -- |
| | Setting up an Enforcement cum Monitoring Cell in PGE | Setting up of the Cell | Date | -- | -- | 01/03/2010 | -- | -- |
| | Rating of recruiting agents | Release of ratings | Date | -- | -- | 15/03/2010 | -- | -- |
| | Social Audit of offices of Protectors of Emigrants and Recruiting agents | Release of Reports | Date | -- | -- | 01/03/2010 | -- | -- |
| | Expansion of the activities of the Overseas Workers Resource Center | Selection of a new service provider for operating the OWRC | Date | -- | -- | 15/03/2010 | -- | -- |
| | Setting up a Migrant Resource Center at Hyderabad | Launch of MRC | Date | -- | -- | 01/03/2010 | -- | -- |
| | Signing of social security agreements | Number of countries | Number | 1 | 2 | 4 | -- | -- |
| | Formulation of a Policy on International Migration | Announcement of Policy | Date | -- | -- | 15/03/2010 | -- | -- |
| * Efficient Functioning of the RFD System | Timely submission of Draft for Approval | Delay in On time submission (from the due date Nov. 29, 2009) | Number | 23 | 20 | 125 | 23 | 25 |
| | Timely submission of Results | Delay in On time submission (from the due date April 30) | Number | 23 | 20 | 23 | 23 | 23 |

* Mandatory Objective(s)

Section 3: Trend Values of the Success Indicators

| Objective | Action | Success Indicator | Unit | Actual Value for FY 07/08 | Actual Value for FY 08/09 | Target Value for FY 09/10 | Projected Value for FY 10/11 | Projected Value for FY 11/12 |
|-----------|---------------------------|--|--------|---------------------------|---------------------------|---------------------------|------------------------------|------------------------------|
| | | 2010) | | | | | | |
| | Finalize a Strategic Plan | Delay in Finalizing the Action Plan to make the Strategic Plan for next 5 years (from due date Feb. 12 2010) | Number | 23 | 40 | 32 | 23 | 23 |

* Mandatory Objective(s)

Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

1. The “number” of diaspora youths covered, OCI cards issued, the delegates who attend the PBD and the delegates who attend the seminar on property disputes etc listed under the success criteria under various “Actions” will be as per the actuals. The numbers reflect the efficacy of the action in each case.

1. “Launch” has been taken as the success criteria in some cases because that signifies the commissioning of the product/facility concerned and is a critical event for the stakeholders. The launch heralds the activation and operationalization of the product/facility.

1. “Release of Funds” has been taken as success indicator in case of construction of PBK because the project is to be executed by NBCC and the release of funds to it is a critical activity that signifies completion of upstream approvals from various civic authorities and will herald the commencement of the construction work.

1. “Introduction of the Bill” is taken as success criteria because it signifies completion of administrative action in pursuance of the objective and commencement of the legislature’s domain.

1. “Selection” of service provider has been taken as a success criteria because that is a critical event. The implementation of the project or operationalization of the facility will follow the selection.

1. “Release” of report or ratings or manual etc has been used as success indicator because the product concerned is for public access and the release signifies its entry into the public domain.

1. All success indicators require measurement in terms of “numbers” or “date” which does not require further elucidation.

Section 5: Specific Performance Requirements from other Departments

Department : Integrated Finance Division

Relevant Success Indicator: Setting up an Enforcement Cell in the PGE office

What do you need? Creation of posts Or Provision through outsourcing

Why do you need it? For enforcement of the law

How much you need? One Under Secretary, two Section officers, four Assistants and one helper/peon

What happens if you do not get it? The target will be missed, the enforcement will remain weak.

Minister
Name of the Ministry

Secretary
Department/Ministry

Place: _____
Date _____